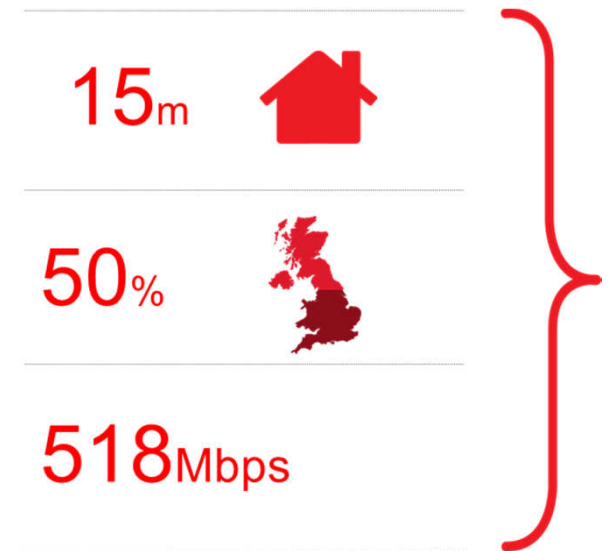
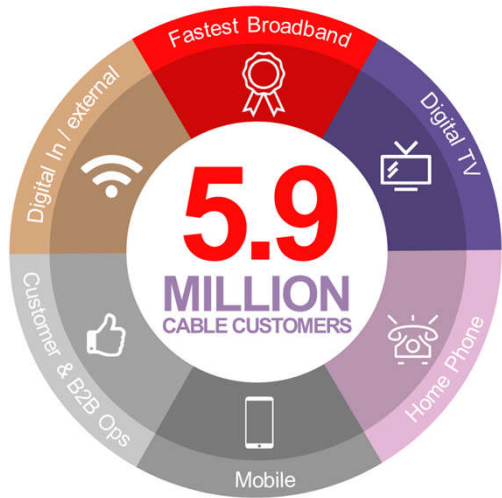




Virgin Media
Working in partnership with
Wiltshire Council

Who we are...



2019 in Numbers

2020

By 2020, connected devices will outnumber the global population by nearly seven to one.

2

In the UK, fixed internet traffic is set to double every two years.

100%

Ensuring that everyone can make full use of digital services and benefit from participation in the digital economy.

4

Broadband and mobile should be treated as the fourth utility, with everyone benefiting from improved connectivity.

£17bn

High speed connectivity increases innovation and productivity across the economy. Independent research suggests increasing broadband speeds could add £17 billion to UK output by 2024.

Building Connections that really matter



Largest investment in future-proofed digital infrastructure for a generation



Connecting individuals, communities, businesses, economies and society



Being responsible and doing the right thing

Network Expansion



NETWORK EXPANSION

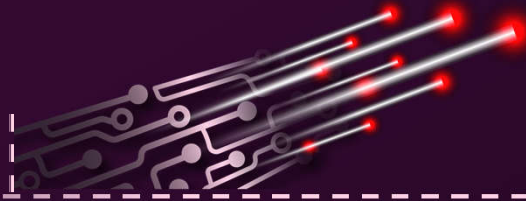
OUR ACHIEVEMENTS TO DATE



1.7m
Homes
passed to date

492k

Lightning premises
delivered via **Fibre** to date



21



c15 Million

Metres dug

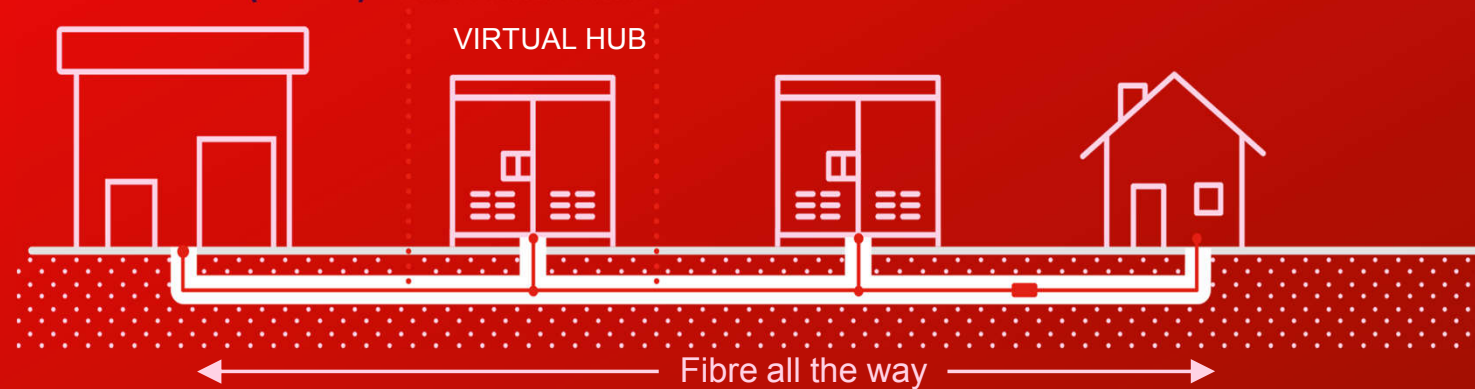


Virgin Media network – Gigabit ready

HYBRID FIBRE COAX (HFC)

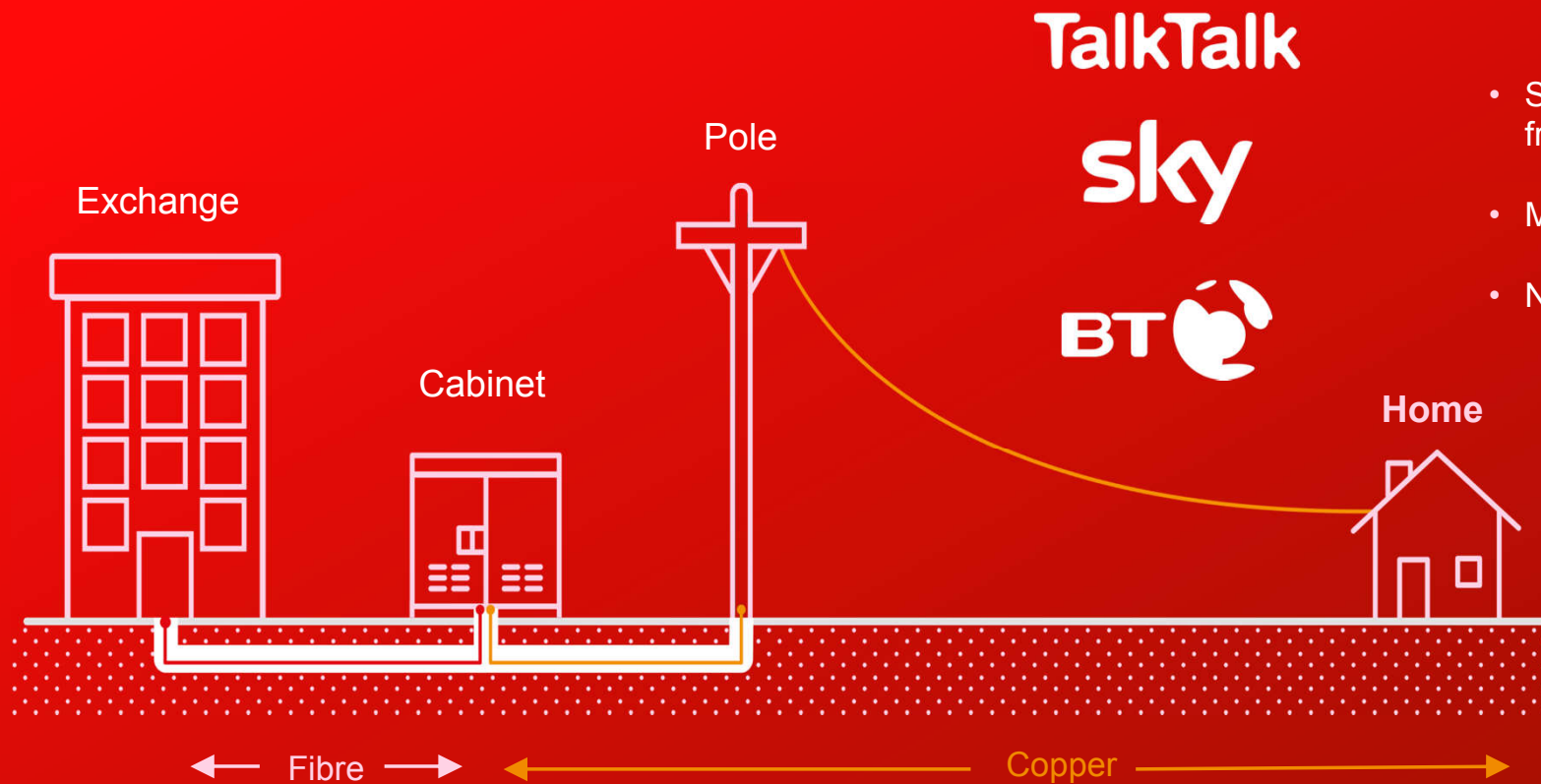


FIBRE to the PREMISE (FTTP)



- No speed degradation over distance
- Signals reach further and carry more data
- Future-proofed technology
- Gigabit capable
- Up to 516 Mbps
- Broadcast digital TV
- Video on demand
- Voice over IP

Openreach traditional copper network – up to 76 Mbps



- Speed reduces with distance from exchange / cabinet
- Maximum 76Mbps
- Not gigabit capable

Network expansion in your area

What are we doing in your area?

- Chippenham – 5000 premises started November 2019. Continue after break for Christmas to end of 2020. First premises released to customers February 2020.
- Calne – plans for 4,000 premises tbc late 2020

How can we work with you?

Working with you...

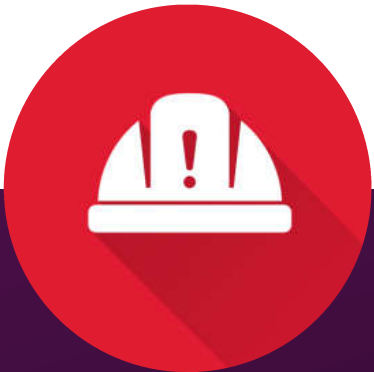
- Scheduled high level reviews
- Regular operational meetings
- Dedicated community engagement
- Notification of works letters to residents
- Regional workshops
- Briefing elected members (where appropriate and in collaboration with LA)
- Engaging with LA Planning, Digital and Estates teams (where appropriate)



Quality of works

Committed to the highest standards

Responsible connections



Zero Harm



**The Virgin
Way**



**Right First
Time**



**Supervision
of partners**

Key Contacts

Who you can contact

Contacts for Local Authorities

Regional Affairs Manager for Wiltshire build:

Nigel Richardson,
nigel.richardson@virginmedia.co.uk
07976 313037

Contacts for Residents

Expansion Helpdesk:

0333 000 5925 Option 1.
ExpansionWorks@virginmedia.co.uk

Community Liaison Officer:

Byron Jervis
byron.jervis@virginmedia.co.uk

07970 226 275



Thank You

Any Questions?